

PROSPECTUS

THE HEARING CENTRE



BROKEN HILL & DISTRICT HEARING
RESOURCE CENTRE INC

187 ARGENT STREET
BROKEN HILL NSW 2880

PH: (08) 8088 2228
EMAIL: hearthis@australiaonline.net.au
www.bhhearingresourcecentre.com.au/

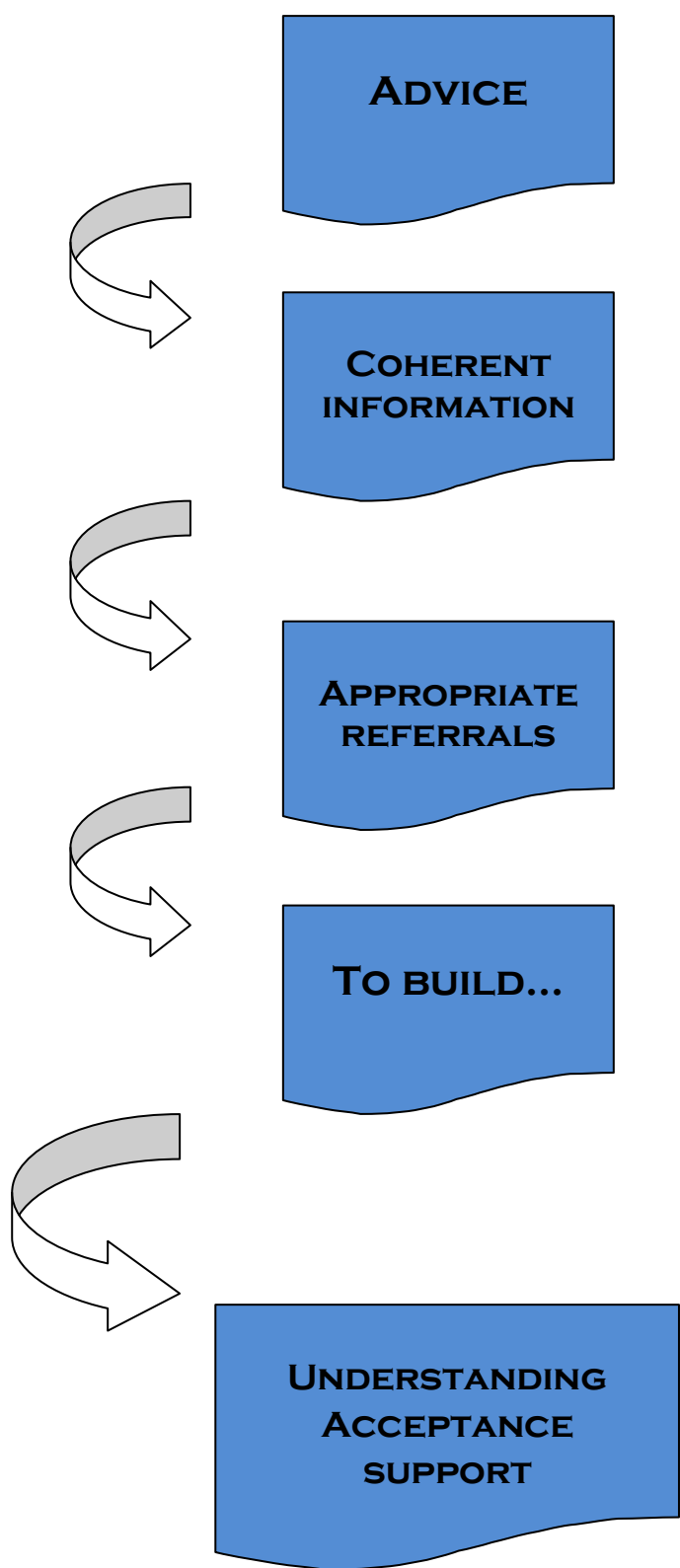
ABN: 13 249 861 679

Cath Bonnes AM with help from many people over the years built a Hearing Centre that still serves the community of Broken Hill and surrounding areas today, 30 years on. It serves as a model for what can be achieved with little more than courage and persistence.

A social enterprise aimed at assisting the deaf and hearing impaired community in Broken Hill & surrounding districts.

JANUARY 2016

AT THE BROKEN HILL RESOURCE CENTRE, WE GIVE...



Important Information

Organisation Name:

Broken Hill & District Hearing Resource Centre Inc.

ABN: 13 249 861 679

Australian Tax Office Non-profit organisation exemptions:

4.1.1 - Deductible Gift Recipient Status, Public Benevolent institution

1.1 - Charitable Institution Status:

FBT Exemption, GST Concession, Income Tax Exemption

2.1.13 - Scholarship Fund - Deductible Gift Recipient Status

Membership:

We currently have 47 financial members listed on our Membership Database. Members renew their membership annually. Our fees for joining are:

\$5.00 – Individual

Reporting:

We provide three-monthly program reports to NSW Ageing Disability & Home Care, three monthly treasurers report & CEO report tabled at Management Committee meetings, as well as an Annual Report which is completed in the financial year and presented at our AGM. To access our reports, please contact our Executive Officer.

Our Service Obligations:

Our three-year Service Funding Agreement with NSW Ageing Disability & Home Care obliges us to provide services to our clients as follows:

Provide information, advice and referral services;

Undertake systemic advocacy activities for our clients

Geographic Bounds:

The Broken Hill & District Hearing Resource Centre operates within a defined catchment; however, as Broken Hill acts as a regional hub, it nevertheless captures enquiries and service demands from the surrounding areas. These include: Tibooburra. White Cliffs, Menindee, Wilcannia, Cockburn & Yunta SA.

Contact Person:

For further information on any of the programs that we have earmarked for future development or to discuss your involvement in making our plans happen, please contact our Executive Officer,

Anne Woods JP.

Phone: (08) 8088 2228 or (08) 8088 6191

Email: hearthis@australiaonline.net.au

WeB: www.hearingcentrebh.org

Executive Summary
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Executive Summary

This Prospectus highlights our dreams and aspirations for what can be achieved for the Deaf and hearing impaired people within our community.

This Prospectus is not encouraging investment in shares that realise dollar profits (although we enjoy ATO endorsements as a Deductible Gift Recipient and additional tax concessions as a charity). It is not about advancing an organisation's bottom line. Rather it is about investing in a resource to provide a social return from a social investment in our community.

We invite you to invest in the Broken Hill & District Hearing Resource Centre Inc. Our services can help with making the daily demands of hearing communication a little simpler, less taxing and more inclusive. We firmly believe our programs make a profound, positive difference on a daily basis to the life of an individual with a hearing impairment.

We have identified five core areas (social need, education, advocacy, social responsibility and technology) where we seek short-term and long-term investment by interested parties. Our focus is to meet the needs of our diverse user group by targeting specific areas.

Across Australia, one-in-six individuals have a hearing impairment of some kind (Australian Hearing 2006). Any of these 1 in 6 individuals could be your mother, father, a grandparent, child, workmate, sibling, or friend.

The securing of our objectives within this Prospectus will contribute to our ability to achieve our mission, realise our vision and abide by our commitment to the requirements of NSW Ageing Disability & Home Care.

The outcomes we seek to achieve are:

- Level the playing field to enable deaf and hearing impaired individuals to participate more fully in society
- To offer equitable access for deaf and hearing impaired individuals at home, through increased educational opportunities, in the workplace, or in the sporting arena

By investing with the BH&DHRC through supporting the implementation of these programs, your return on investment will see a direct and long-term benefit to the individual. This will be measured by conducting surveys, measuring increased opportunity for promotion or gaining meaningful employment, or demonstrated increase in academic achievement if the person assisted under the specific program is completing secondary or tertiary education.

Anne Woods JP
Chief Executive Officer

Broken Hill & District Hearing Resource Centre Inc.

Our Mission

The Hearing Centre is a voluntary based not-for-profit organisation. Our mission is to assist deaf, hearing impaired people, people suffering from an associated disorder of the ear, their families and carers, to advocate, support and supply information to help maintain their chosen lifestyle.

Our Vision

Our vision is to be and be seen to be, an organisation that:

Provides professional, caring and effective services to our clients (both directly and indirectly);

Increases government and community awareness of the issues that they face;

Participates in the progressive resolution of the issues faced by clients.

Our Strategic Intent

Our strategic intent is to sustain and extend the BH&DHRC as a community organisation that serves people with a hearing impairment, deafness or a chronic disorder of the ear in Broken Hill and surrounding districts in order to alleviate the effects of their hearing loss.

Our Programs

Drop-In Service

Hearing Aid Program

Assistive Listening Device Program

Listening and Communication Technology Demonstrations

Community Organisation Presentations

Community Outreach Events

Website/Social media Information and Resources

Our Staff and Volunteers

BH&DHRC staff and volunteers are well-placed to assist as each one of us either have some varying degree of hearing loss or have a family member suffer from a hearing impairment or an associated disorder of the ear. This uniquely places us in a better position to provide expertise on a diverse range of hearing loss issues and products for the deaf and hearing impaired. We also support our consumer's family and carers who are indirectly affected due to their proximity to them.

Our Board of Management Committee

Positions on our Management Committee, which includes representatives from our affiliates, is for the most part, filled with hearing impaired volunteers or a family member.

Background

Foundation members:

Cath Bonnes AM, Irene Holmes, Chris Coombe, Hillary Potter, Margery Osborne, Barbara Luscombe, Laurel Bradock, Florence Royle and Dorothy Vockins

1985 - Deafness Awareness Week
(now known as Hearing Awareness Week) Resulted in coffee mornings held at the YMCA

1986-1993 – Lip reading and finger spelling classes conducted. Repairs to hearing aids- visiting private homes and residential care facilities.

1993 - “Rally around the Hill” Seminar was held to inform and educate locals about the latest options on how to live with a hearing impairment

1995 – The support group known as “Better Hearing” SA took on a life of it’s own and became an Incorporated Association, now known as; Broken Hill & District Hearing Resource Centre Inc.

1999 – After many years of campaigning by Cath to State and Federal Governments the Hearing Centre receives recurrent funding through Ageing, Disability and Home Care Department of Human Services NSW (ADHC) – Information/Advocacy and Referral – Centre opened Monday, Wednesday, Friday 10am till 4pm

2001 - “Hearing in Isolation” Conference – supported by the Commonwealth Department of Health & Ageing

2006 through to 2008 – Building Fund

Fundraising continued throughout the community, continued to apply grant through Government and Philanthropy Organisations

2009 – “Listening In” Project – Screen (hearing) school age children, kindergarten to year 6 within the Child’s School – Funding received through FACES, the Deafness Foundation Vic and an In-Kind contribution of training through Australian Hearing. A total of 1,153 children within Broken Hill schools were screened (hearing), with a total of 288 children being reviewed (re-screening) six weeks later, from there, 73 children were referred onto a General practitioner and a further 68 being referred to Australian Hearing for a full hearing assessment.

- Building Fund Project - March, Purchase of property in Argent St, July, relocation of business from Gypsum St to 187 Argent St CBD. Centre opening five days a week, Monday to Friday 10am till 4pm
- “Sleepsafe” Project, In conjunction with the Fire and Rescue NSW – Supply and fit specialised smoke alarms to people who are deaf or hearing impaired. The aim of this project was to ensure the deaf and hearing impaired community receive the same level

Catherine Bonnes AM



of personal protection/safety as the hearing community in an event of a fire. This is an on-going project.

2010 - "Listening In" 2010, Screen (hearing) and review of kindergarten children and new enrolments within the child's school – Funding provided through the Sisters of Charity Foundation

- **October** - "Hearing in the Hill" Silver Jubilee Seminar - Friday the 1st of October saw the Official Opening and naming of the Centre – Catherine Bonnes House Officially opened and named by: Dr Andrew McDonald MP.
- First Edition of "Hearing Happenings in the Hill" Newsletter

2011 - July, Booths outfitted out for testing of children under three years of age In August, first child under three years of age tested at the Hearing Centre using the VROA (Visual Reinforcement Orientation Audiometry) method

- AGM November, Catherine Bonnes AM retires from the Hearing Centre at the age of 91 years after 26 years of service to the deaf and hearing impaired community

2012 – The Catherine Bonnes AM Scholarship is established

- Social mornings commence - held regularly

2013 - January, Two Scholarships are awarded for Catherine Bonnes AM Scholarship
2013 - Scott Simpson of Orange NSW and Simon Mahony from Lismore NSW

- Country Hearing Care, Private Provider- visits Broken Hill Hearing Centre fortnightly. Country Hearing Care is Office of Hearing Services approved, accredited to test, prescribe and fit hearing aids to pensioners and DVA clients.
- Vision Australia – Low Vision Clinic visits the Hearing Centre, providing services to the vision impaired

2014 - February, Scholarship awarded to Sara Barendregt, Western Sydney University

- The Hearing Centre set about to raise funds in order to help a much deserved couple within the Broken Hill community to purchase an electric wheelchair. The Hearing Centre kicked in \$500. to start the appeal, with the help of Silver City Charities, Lions Club of Broken Hill, Helping Hands, Broken Hill Walktours and the Y's Mens Club, in June we were able to present Gaylene and Robert with their new electric wheelchair.

2015 – March, Scholarship awarded to Heather Bowie, Western Sydney University

- **August**, the Hearing Centre celebrates 30 years of service to the Broken Hill community with an open day in Town Square (Hearing Awareness Week) and a formal dinner.

Organisation Directory

Executive Management Committee

Chairperson

Muriel "Jean" Nejaim

Vice Chairperson

Jeff Crase

Treasurer

Lia Staker

Secretary

Gail Crase

Note Taker

Merrieann Curry

Public Officer

Gail Crase

Organisation Committee Members

Russell Gilmour

Robert Bonnes

Barbara Luscombe

Organisation Volunteers

Gaylene Bessell-Florence

Katie Ward

Robert Florence

Chief Executive Officer

Anne Woods JP

Administration Assistant

Hearing Centre Voluntary Administration Assistants/Reception

Lia Staker

Gail Crase

Jean Nejaim

Katie ward

Contact Us:

Broken Hill & District Hearing Resource Centre Inc.

187 Argent St

Broken Hill NSW 2880

PO Box 958 Broken Hill NSW 2880

Voice: 08 8088 2228 or 08 8088 6191

Email: hearthis@australiaonline.net.au

Web: www.hearingcentrebh.org

Facebook: www.facebook.com/Brokenhillhearing/

Who our Clients are:

Our Clients

We help people from many different backgrounds, ages and life circumstances.

These include:

- Individuals who have a hearing impairment, associated disorder of the ear
- Spouses, partners and children of an adult person
- Parents of hearing impaired children about to start school
- Tradespeople who need a phone which has a ring-tone they can hear
- Elderly people who are moving to a nursing home and need reassurance they will receive necessary hearing adaptations to suit their needs.

A Typical Client:

Mr J Smith* has just been fitted with hearing aids, despite a proper fitting and good instructions from his audiologist, he still has difficulty in understanding the news report on television and conversing in group situations.

When Mr Smith came in, we sat down with him and listened to all of his concerns, Mr Smith clearly needed a basic explanation of what hearing loss is and its likely impact on his life so he could develop his own coping mechanisms. We provided him with information sheets- Siemens Stereo TV listening system, Easyhear/talk, ALD for group situations and "Getting you started-with your hearing aids"

Importantly, we gave him strategies to learn which questions are the right ones to ask of professionals helping him manage his hearing, as well as how to tailor a check of her boss' instructions without feeling like she is drawing too much attention to her hearing loss.

We also offered Mr Smith information about assistive listening products for use at home, and introduced him to the idea of watching television and DVD's with captions. Assistive Listening Devices (ALD's), such as hearing induction loops are easily installed, and deliver the sound of the television to Mr Smith's hearing aids via an induction signal much better than without such additional help. This, along with the captions if he uses them, will significantly help Mr Smith to better detect the sound of the newsreader, and understand what is going on.

*pseudonym



Advocacy promotes social inclusion, equality and social justice by empowering people.

Committee, Staff Skills and Experience

At the Broken Hill Hearing Centre we possess staff and volunteers with personal and professional backgrounds in the following areas: these are core competencies for any hearing services based organisation:

- Experience working with the medical profession on diagnosis of a hearing loss
- Developed long-term relationships with audiologists
- Fitted with hearing aids
- Managing hearing aids, care and maintenance
- Developing and participating in healthy mental attitudes towards hearing loss and engaging with social support programs
- Advocating for legislative and social change and working with community organisations and government departments constructively to implement social change platforms.



Continuous Improvement

Our story of service delivery is one of continuous improvement and a willingness to adapt effectively to where new demands arise.

Since 1985, we have increased the overall understanding of hearing loss in the Broken Hill community. Our programs may reflect attention to specific areas of need, such as the hearing impaired community, as not all Government and other service providers adequately support specific groups when they go through major changes.

Today, our programs continue to provide the template through which we improve our service delivery, adapt our method of service delivery and assess the opportunities for developing new programs and initiatives.

In addition, judging by testimonials and feedback from visitors at the Broken Hill Hearing Centre and through increased attendance at our social support groups, we have exponentially increased the ability of people who have a hearing impairment, to manage their hearing loss effectively and with confidence.

Tailored Approach

Our programs are tailored to address the sheer diversity of people who present with a hearing loss. As it is very personal, specific resources are allocated to accommodate the circumstances in which a person has lost their hearing and the types of skills they are most likely to need assistance with – which can be quite age-specific.

Clients lose their hearing in different ways:

How they lost their hearing	Their experience	Our response
Suddenly, in an accident or trauma	Their whole life has changed in a manner of seconds	Reassurance Information and referral Empowerment
Touched by hearing loss through the birth of a child with a hearing impairment	Often have no idea, or understanding of the condition and where to go for help	Listening Information Repeat visits
Loss comes due to the ageing process	Experience anxiety around how they will maintain their level of social engagement and connection with others, while coping with other age-related decline.	Reassurance Coping strategies Referral to community support groups

Testimonials:

Since it's conception 29 years ago, the Broken Hill & District Hearing Resource Centre continues to be a vital necessity for the hearing impaired people in Broken Hill and surrounding area. Ensuring the hearing impaired and those seeking advice on their particular hearing problems are catered for in every possible way, and in particular it is valuable for the elderly and financially disadvantaged people so that they do not have to travel kilometres for advice, hearing assessments or minor repairs to hearing aids. The city is well served with courteous and helpful staff and volunteers at the Centre.

I cannot speak highly enough of the services and benefits given to the public in the hearing impaired field by the Broken Hill & District hearing Resource Centre.

Val Baxter



“For many years I have found the Hearing Resource Centre to be a great backup to my hearing service provider. I have gained more knowledge regarding my hearing loss, my hearing aids have been mended over the years, when it was necessary, when my service provider was not available.

The Hearing Centre is accessible daily. The staff and volunteers have a great understanding not only of people with a hearing loss but all people with a disability.”

Harold Yourn

Since 1999, the Broken Hill Hearing Centre has helped my father continuously, not only with information on hearing loss but with ongoing support. Help was provided not only through maintenance of his hearing aids, cleaning and re-tubing etc., but through information given to help dad understand the options that were available to him that could make his life easier.

I can't say enough how much I appreciate the continued support over the years given by the staff and volunteers of the Broken Hill & District Hearing Centre, they are always friendly and passionate about improving a person's lifestyle when it comes to hearing loss, I could not ask for better service that has been provided over the years to my father and myself.

Margaret Price

Our Funding

NSW Family & Community Services- Ageing, Disability & Home Care

A three-year Service Funding Agreement with NSW Family & Community Services- Ageing, Disability & Home Care funds our core mission. Additional funding comes from gifts and donations, fundraising and support from other community organisations.

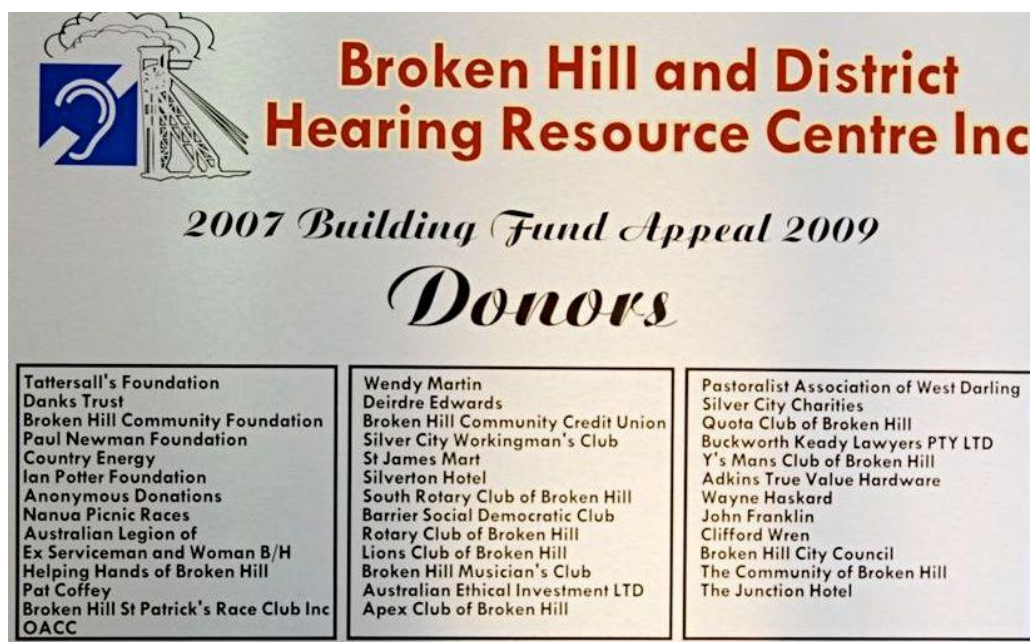
Our community is the deaf and hearing impaired of Broken Hill and the surrounding districts - which look to Broken Hill for services not available in their respective areas, are included as eligible clients. This stretches our resources when we are asked to respond, but we can't turn those people away.

Affiliate Relationships

We refer clients for specialist attention to our affiliates, who in turn refer clients to us at the Hearing resource Centre, as needs demand. This valuable partnership arrangement with affiliated organisations expands the opportunities that our clients can benefit from.

Charitable Associations

We have been supported by the following organisations over the years. We are very grateful for their continued and ongoing assistance:



Assistance has also been forthcoming for specific programs in the past:

Sisters of Charity
Deafness Foundation (Vic)
FACES (Friends of Ace) Australian Communication Exchange
A.B.B Solicitors
Ulysses Bike Club of Broken Hill
Legacy Club Broken Hill
NSW Fire & Rescue

Membership of the Broken Hill & District Hearing Resource Centre Inc.

Our Membership

Members are invited to be involved in our internal policy, planning and evaluation processes, and external advocacy activities.

Supporting our Community

Membership of the Hearing Centre offers vital support, not only to the Hearing Centre and the hearing impaired community through much needed funds to help us run our programs but it also strongly contributes to building community morale and social inclusion.

Positive Attitude

We are keen to get more people out there talking about hearing loss and what can be done to manage it. We believe this openness will reduce the stigma associated with hearing loss and encourage those who are losing their hearing to be proactive and positive.

We particularly encourage our members and clients to live on the basis that a full life can be led with a hearing impairment, and we expose them to tips, tools and techniques to manage their hearing loss effectively.

Fees

\$ 5.00 - Individual

Cheque, Money Order, Direct Credit

Membership fees are accepted via cash, cheque, Money Orders or Direct deposit , all cheques or Money Orders should be posted to Broken Hill & District Hearing Resource Centre Inc, PO Box 958, Broken Hill 2880. Direct Credit payments should be transferred to:
Bank: Commonwealth
Account Name: Broken Hill & District Hearing Resource Centre
BSB: 062 513
Account No: 00910623

Social morning tea



Our Office

Our Location

The Broken Hill & District Hearing Resource Centre has its main office at the Catherine Bonnes House.

Our Street Address

Catherine Bonnes House
187/189 Argent St
Broken Hill NSW 2880

Business Hours

10am - 4pm Monday to Friday.

Our Postal Address

Broken Hill & District Hearing Resource Centre Inc.
PO Box 958
Broken Hill NSW 2880

Our Contact Details

PH: (08) 8088 2228 - (08) 8088 6191
Email: hearthis@australiaonline.net.au
Web; www.hearingcentrebh.org

Bus Times

Murton's Citybus timetables are available at the Hearing Centre.

For further information, please contact:

Murton's Citybus.

PO Box 350

Broken Hill, NSW 2880

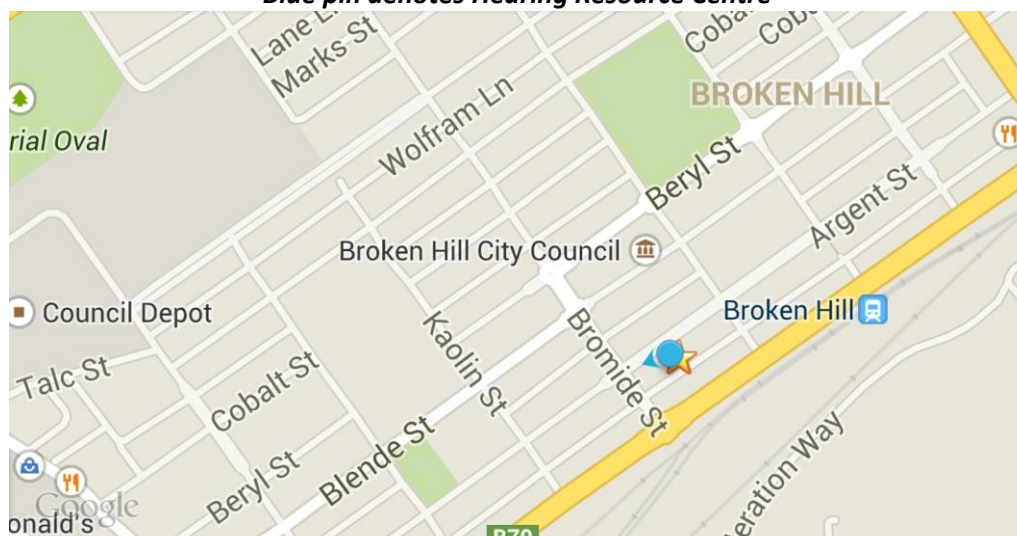
Phone (08) 8087 3311

Fax (08) 8088 4771

email: murtons@murtons.com.au

www.murtons.com.au

Blue pin denotes Hearing Resource Centre



Hearing Loss Statistics

Hearing Loss Statistics

Research from Australian Hearing on existing and projected hearing loss nationally:

1 in 6 Australians is affected by hearing loss. (Hearing loss is the total or partial inability to hear sound in one or both ears).

3 in every 4 people over 70 are affected by hearing loss.

3.55 million Australians are Deaf or have a hearing loss.

Nearly half of the people who are Deaf or have a hearing loss are of working age (15-64 years).

There is a projected increase to one in four Australians by 2050.

Broken Hill

Broken Hill City is located in far western New South Wales, approximately 1,100 kilometres west of Sydney and 500 kilometres east of Adelaide. Broken Hill is surrounded entirely by Unincorporated New South Wales (Far West). The 2011 Census shows Broken Hill with a population of 18,777.

The NSW Ministerial Advisory Committee on Ageing Social Inclusion consultations 2011 report shows the population projections by age bracket for Broken Hill,:

Residential population 2011- with the majority age being 54years to 64years old.

Residential population projection 2031- showing the majority age being 59 years to 79 years.

Our Response

Given these figures, our response is to create practical programs which meet the diverse needs of our clients, irrespective of their background; their age, race, gender, stage of life or lifestyle and to keep a watchful eye on research trends and government activity to ensure our programs meet community need.

We know from our own experience that hearing loss is a very personal thing for the person who has one. All instances of hearing impairment are different; hence our approach is to address the effects of hearing loss on an individual basis. The following are examples of our response to individual need:

The Challenge	Programs in response
To provide direct assistance to someone in need	Drop-In Service
Access to affordable, top-of-the-range technology (assistive listening devices)	Assistive Listening Devices Program
To educate, to de-stigmatise hearing loss	Advocacy
To raise awareness within the community - Hearing loss and associated disorders of the ear	Community Presentations Information booths Newsletters Social media
To direct clients for professional support and assistance	Referrals

Investment Proposal

To maintain our response on behalf of the deaf and hearing impaired community in Broken Hill and surrounding districts, we have developed a Social Prospectus.

The Social Prospectus aims to clarify the needs of the deaf and hearing impaired and put forward our best case for your involvement in any of five core areas of need: social need, education, advocacy, corporate social responsibility and technology.

Your return on investment (ROI) whether it be in the form of Membership, donation direct to the Centre or to the Catherine Bonnes AM Scholarship Fund, will be a return to society as a whole; with everyone, irrespective of hearing disability, capable of making a contribution to the economy on an even footing.

Five Core Areas for Future Development:

Social Need

- Community Outreach Program
- Support Group
- Drop-in service program

An expansion of our programs to ensure we meet our obligations by responding to the areas of social need.

Education

- Community Education
- Industrial Education
- Social media/website upgrade
- Hearing aid program

Extend our reach into the community as part of our mission to expand the awareness of hearing impairment and associated issues across all generations, in all places

Advocacy

- Individual Advocacy
- Representation to Government

Expand our advocacy work to extend our reach into the community.

Social Responsibility

- Bequest Program
- Scholarship Fund

Further expand social responsibility initiatives in favour of the deaf and hearing impaired. To assist individuals and organisations, who will in turn help us meet the challenges outlined.

Technology

- Assistive Listening Device

Technology is rapidly improving, offering greater opportunities for the hearing impaired consumer. As a consequence innovation in hearing devices are improving, these we routinely research to ensure our Assistive Listening Devices are appropriately resourced to the benefit of the hearing impaired.

What We Offer:

- Experienced staff with personal experience of hearing loss and deafness.
- Excellent affiliate relationships which enable us to draw on community expertise, assistance with developing and launching projects.
- An accountable feedback system to facilitate continuous improvement of programs/services.
- Clear evidence from Australian Hearing, the Office of Hearing Services and the Department of Health and Ageing that hearing loss incidence is set to increase significantly - there will therefore be an increased need for information, Advocacy, support and referral services to manage.

To achieve our mission, realise our vision and abide by our commitment to the requirements of NSW Family Community, Ageing, Disability and Home Care, we require additional ongoing resources to increase our program offerings and put more staff and volunteers in the field to service our community better.

Five core areas (social need, education, advocacy, social responsibility and technology) have been identified wherefore we seek short and long-term investment from committed organisations and individuals.

Our focus is to meet the needs of our diverse constituency by targeting specific areas – which, on investment - will demonstrate immediate and long-term benefits to the individual and the community as a whole.

Reporting to Investors

We are aware that all investors will require reporting as a matter of course – this we will provide on a regular basis.

As a minimum, we will report as follows:

Informal Periodic Reporting

Depending on the relationship with the Investor, this can be informally managed through email and phone communication

Formal Periodic Reporting

We anticipate some Investors will require formal periodic reporting on a quarterly or half-yearly basis. , we can comply with your required reporting as to program progress, outcomes and generate a forum for where we need to make improvements in service delivery.

Negotiated Reporting

You may not have a specific reporting structure at hand, or prefer to negotiate on an investment-by-investment basis. We would be happy to meet with you to establish what

reporting is required in a manner that suits your organisation and our capacity to meet reporting requirements.

Annual Reporting

If you would prefer to see the results of your investment at the end of the financial year, we can provide a report to you by way of an Annual Report. The report segment would include a summary of program achievements, together with a clear acknowledgement of your investment support. You would receive the Annual Report in the early distribution round.



Lia Staker



Helen Kremmer -Barbara Luscombe- Aileen Luscombe



Bequests, Sponsorship & Donations

Bequests

To proactively follow the spirit and intent of our mission, we seek funds to pursue the greater vision entrusted to us. Fundraising programs to support our mission, as such the ones noted below, are an important source of funds to help us continue to deliver our services to the community of Broken Hill and surrounding districts.

- Bequests
- General fundraising
- Catherine Bonnes AM Scholarship Fund

Making a Bequest

Leaving a charitable bequest in your Will to the Broken Hill & District Hearing Resource Centre Inc. is an effective way to create a lasting legacy, to provide continuing support to the deaf and hearing impaired people within the community you most care about.

A bequest is a property or a sum of money committed to an organisation and donated upon the donor's death. A bequest can take a variety of forms. Deciding which way you feel is the fairest method of dividing your estate and will determine its format.

Some options include:

1. A percentage bequest - (e.g. I bequeath 20% of my estate to Broken Hill & District Hearing Resource Centre Inc....) This will reflect any change in value through inflation or interest as the years progress but does not affect the priority or importance of your bequest.
2. A residual bequest - (e.g. I leave the residue of my estate to the Broken Hill & District Hearing Resource Centre Inc. This involves leaving the remainder of an estate after friends and family have been provided for through specific gifts.
3. A specific bequest - (e.g., I bequeath my ... to the Broken Hill & District Hearing Resource Centre Inc. NSW ...) and could include a stated dollar amount, real estate, shares, proceeds of life insurance policies, annuity or pension, or physical assets: jewellery, artwork, vehicle, furniture...etc.

An alternative bequest - This allows a person or organisation to be nominated as an alternative beneficiary if another named recipient is unable to accept a bequest. This might be particularly relevant if you have not updated your Will for some time and if one of the named beneficiaries has passed away.

The Broken Hill & District Hearing Resource Centre Inc. recommends you seek professional advice or the assistance of a solicitor when preparing your will, and thanks

you for considering supporting the Broken Hill & District Hearing Resource Centre Inc. with a bequest.

Need to know more?

If you would like to know more please contact: (08) 8088 6191 or hearthis@australiaonline.net.au. Your enquiry will be handled in the strictest confidence.

General Fundraising- Sponsorship & Tax Deductable gifts

We have benefited from private donations by deaf and hearing impaired individuals within the community and their families not only in the past but on a day to day basis. Our yearly fundraising includes; raffles, pie drives, chocolate sales, garage sales and photo shoots.

By supporting one of our fundraising efforts, ensures the continuity of our community programs. Fundraising has allowed us to help families within our community, e.g.; young family who have a small child needing a hearing assessment in Adelaide, when Isolated Patients Travel and Accommodation Assistance Scheme (IPTAAS) would not fund. Help via financial support was given.

Donations of cash or items may be donated to help with our garage sales or for our raffle prizes.

All monetary donations made to the Broken Hill & District Hearing Resource Centre Inc. over \$2. are tax deductible. Receipt will be issued.

Scholarship Donations or Bequests

Catherine Bonnes AM founded the Hearing Centre in 1986 as a small support group under the banner of Better Hearing. In 1990, the Centre was founded as it is today, being Incorporated in the October of 1995.

The Broken Hill & District Hearing Resource Centre Inc. is a voluntary based not-for-profit organisation governed by a Committee who support Deaf, hearing impaired people and people with an associated disorder of the ear in Broken Hill and surrounding Districts.

The Hearing Centre fills the gap between the Government Providers and private health professionals, our services are complementary to other allied health services within the Broken Hill and District area. Our services are available free of charge to Deaf, hearing impaired people, people who suffer from associated disorders of the ear, e.g.:

Tinnitus/Meniere's, their families and carers, to help provide a reduction in isolation/ depression caused by hearing loss or associated disorders of the ear.

The Catherine Bonnes AM Scholarship has been established by the Broken Hill & District Hearing Resource Centre Inc., with the view of assisting Deaf and hearing impaired people to further their education by undertaking post secondary studies.

The Scholarship consists of financial assistance towards a degree at an accredited Australian university, college of advanced studies or other such institutions deemed appropriate by the Scholarship panel. Recipients of the Scholarship will be known as “Catherine Bonnes AM Scholar”.

The purpose:

- To provide financial assistance to Deaf/hearing impaired people to assist and improve their participation and access to higher education
- To Increase education opportunities for Deaf and Hearing impaired students from rural and remote communities, the indigenous community and non-English speaking backgrounds is of particular importance.

We would like to encourage the general public to either bequest or make a donation to the Scholarship Fund. Your donation/bequest will assist us in our endeavour to support young Deaf and hearing impaired people throughout Australia to achieve their educational goals. The Broken Hill & District Hearing Resource Centre Inc. will, throughout the year, fundraise specifically to obtain funds to ensure the continuation of the Catherine Bonnes AM Scholarship.

For more information regarding the Broken Hill & District Hearing Resource Centre Inc. and the Catherine Bonnes AM Scholarship and Application Form please visit our website at; <http://www.hearingcentrebh.org> or contact the Hearing Centre by email: hearthis@australiaonline.net.au or by phoning the Broken Hill & District Hearing Resource Centre Inc. on (08) 8088 2228 or (08) 8088 6191.

Simon Mahony



Scott Simpson



At the Hearing Centre, we're proud to be part of the Broken Hill community and through the Catherine Bonnes AM Scholarship would like to reaffirm our commitment of assisting Deaf and hearing impaired people not only in Broken Hill but throughout Australia. We believe that together we can make a difference.

BROKEN HILL & DISTRICT HEARING RESOURCE CENTRE INC.

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